

# Summary of Responses

Summary Graphs

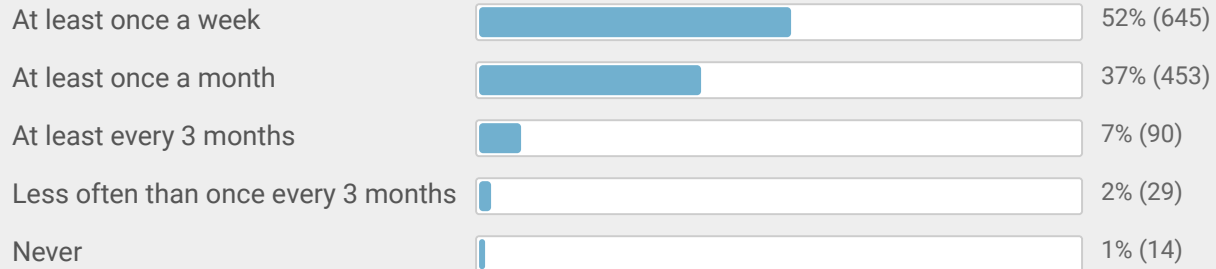
List Responses

Cross Tabulate

Export

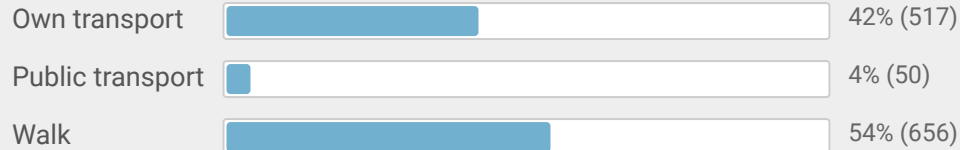
1.

**How often do you use library resources? (either visiting the library or using the libraries service website or app)**



2.

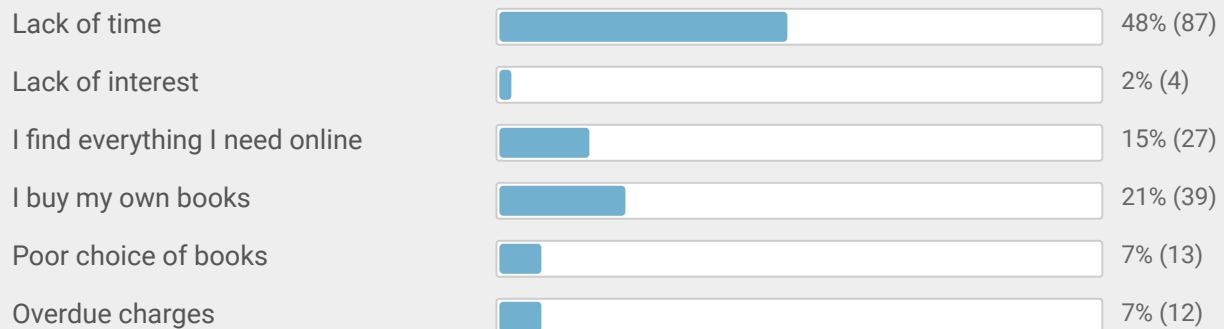
**How do you get to the library?**



3.

**If you don't visit or use libraries, what stops you from doing so?**

(Tick all that apply)

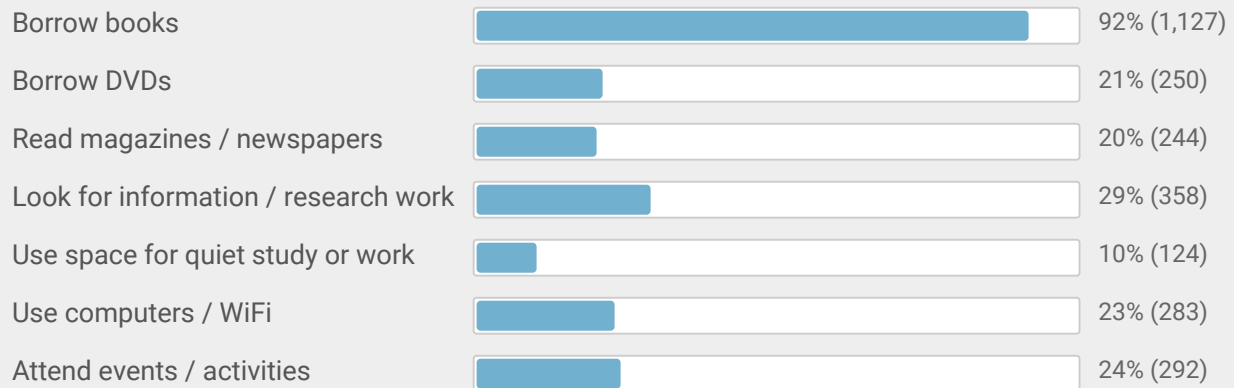


You don't tell me what you have for me  4% (8)

4.

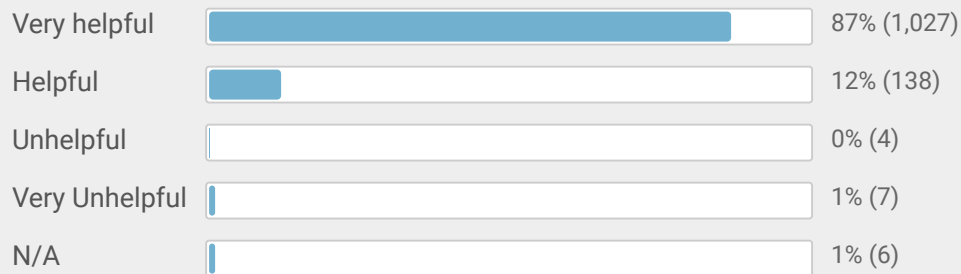
**What library services do you mostly use?**

*(Tick all that apply)*



5.

**How do you rate the quality of staff support?**



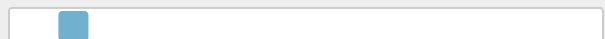
6.

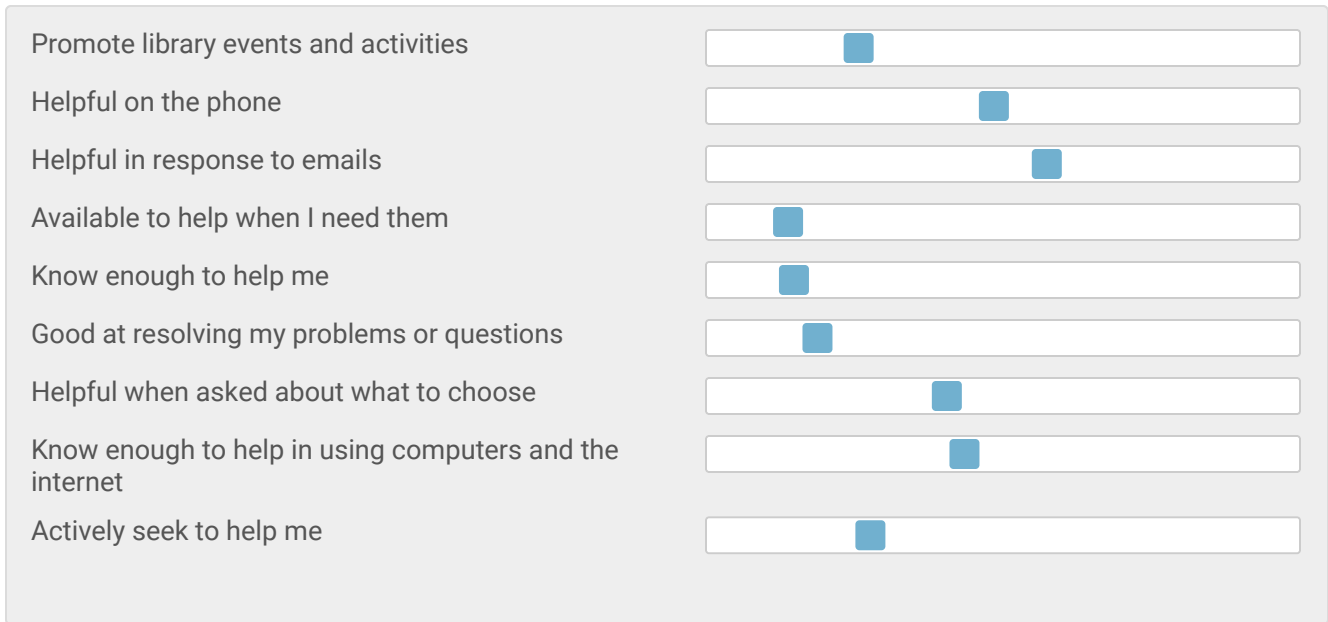
**I find the staff at the library...**

*(Please tick all that apply)*

**Always Usually Sometimes Never N/A**

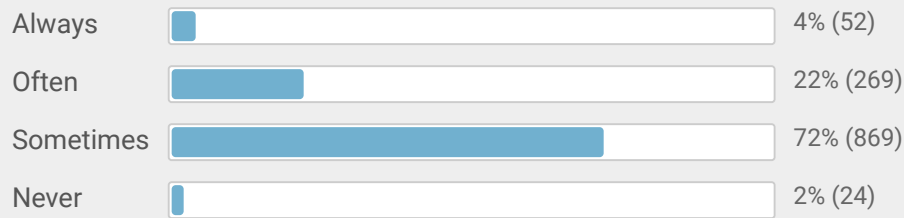
Friendly and approachable





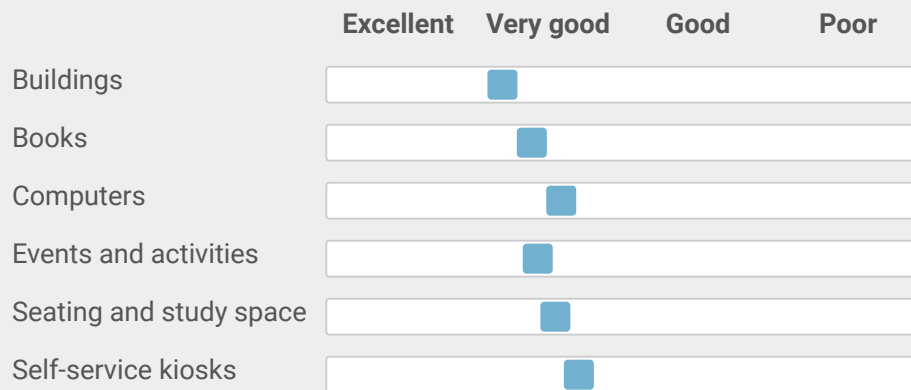
**7.**

**How often do you ask for help from staff?**



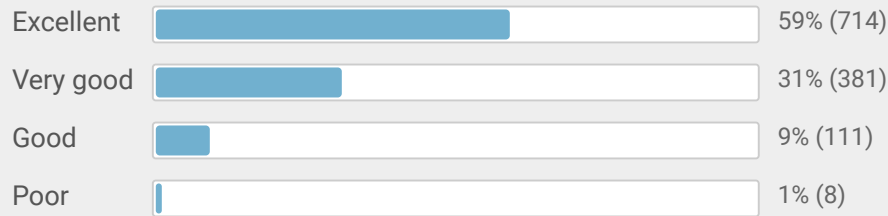
**8.**

**How do you rate the quality of library facilities and services?**



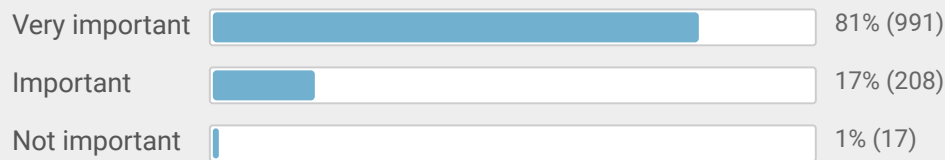
9.

**How would you rate library services overall?**



10.

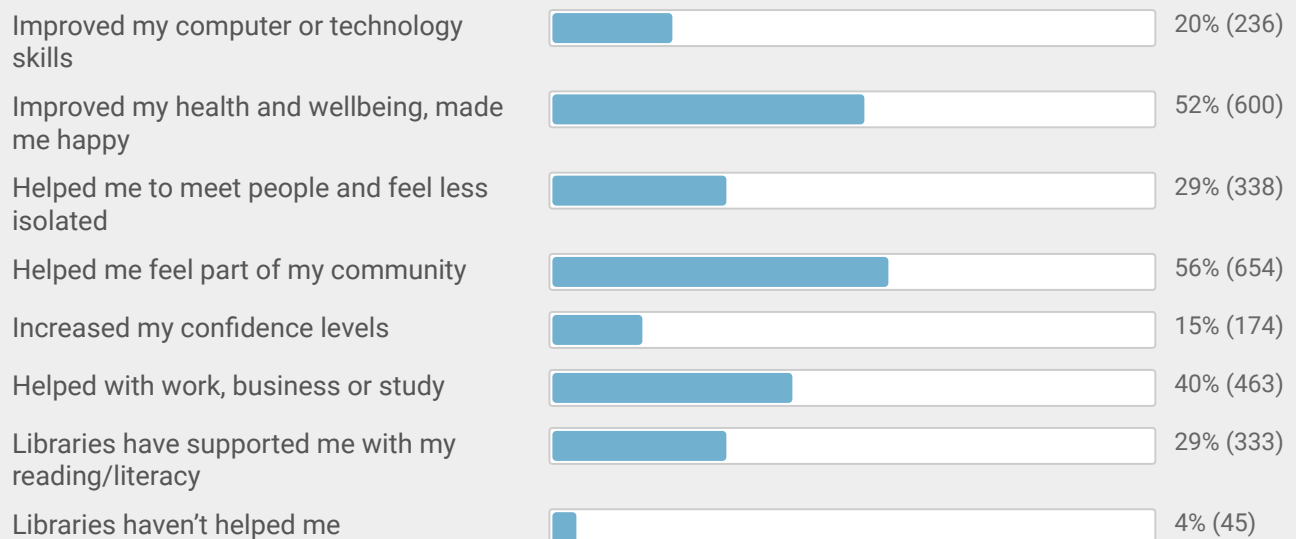
**How important is the library to you and your family?**



11.

**How have libraries helped you?**

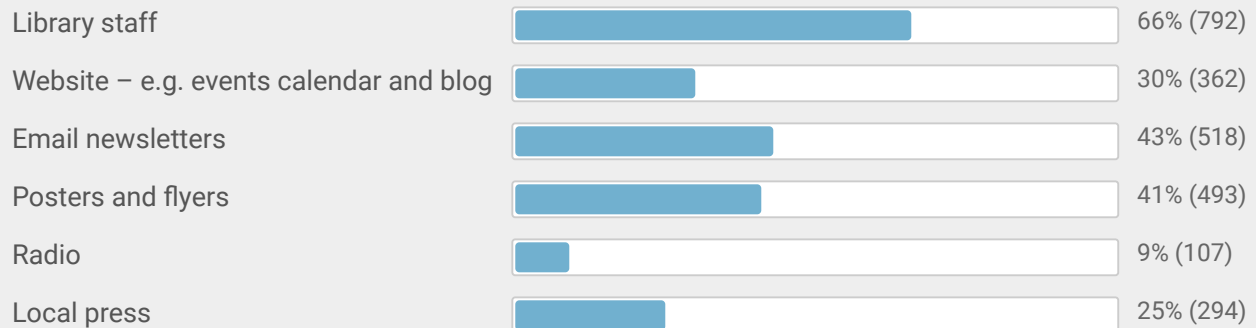
*(please tick all that apply)*



12.

**How would you prefer to hear about what is happening in libraries?**

*(please tick all that apply)*



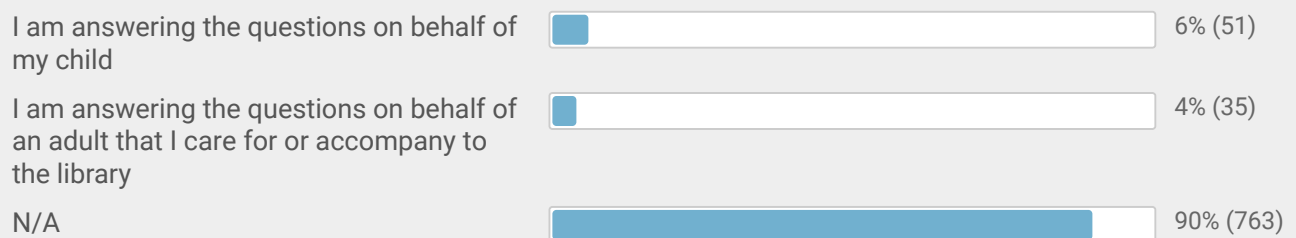
13.

**How could library services be improved?**

This question has been answered 696 times.

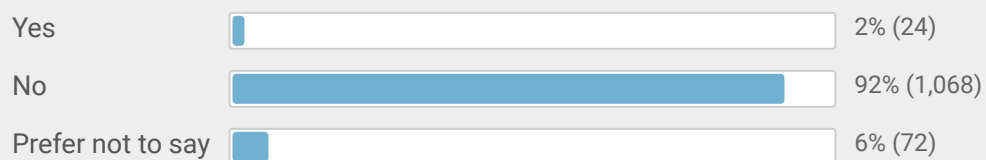
14.

**If you are completing this questionnaire on behalf of someone else, please tick the relevant box**



1.

**Do you consider yourself to be from a Minority Ethnic Background?**



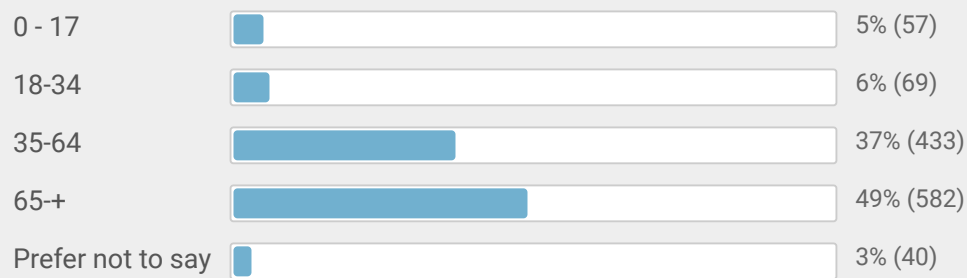
2.

**Do you consider yourself to have a disability?**



3.

**What is your age?**



4.

**What is your gender?**

